



Passengers using the Q3 Quaylink service can use contactless payments from today (21 June 2017)

Jun 21, 2017 07:00 BST

Contactless payments now available on Quaylink Q3

Passengers using our <u>O3 Ouaylink</u> service can now take advantage of faster and more efficient boarding with contactless payment options.

Ahead of being rolled out across all Go North East routes in early July, the technology is available on the popular, high-frequency service from today (Wednesday 21 June 2017).

Already offering easy access, audio next stop announcements and free Wi-fi,

the Q3 service – which journeys from Great Park to Wallsend via the city centre and Walker, now allows cash-free payments for single, return and day tickets.

Contactless payments can be made on Visa and Mastercard, or via mobile using Apple Pay or Android Pay.

As well as eliminating the need to carry cash, Go North East's contactless methods offer customers protection against fraudulent use with secure payments, unlike other providers.

Stephen King, head of commercial and retail at Go North East, said: "The introduction of our contactless payment capabilities on our popular Q3 service is a fantastic example of how Go North East is implementing new technology to improve the customer experience.

"This new fast, simple and secure way to pay means our passengers can travel hassle-free, without the worry of having change for the bus and we look forward to extending these benefits to the 200,000 people using our services across the region every day in the coming weeks."

Go North East website