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Service changes in North Tyneside from 24 & 31 July

There are a number of changes to services taking place in North Tyneside and surrounding areas from 24 and 31 July 2016.

We have based this on the information from the real time systems that are fitted on each bus. This has allowed us to reflect the time it takes to cope with traffic delays throughout the day. We've looked through the data from each route so that we can create timetables that will make our services more reliable for you.

There are also some changes being introduced which offer a number of new

connections and travel opportunities, making it easier to travel with us.

A summary of the changes is below.

Changes from 24 July

Coaster 1 & 1A

- The timetable of Coaster 1/1A will be revised to improve reliability. There is no change to the route.
- [View timetable](#)

Service 9

- The timetable of service 9 will be revised to improve reliability.
- [View timetable](#)

NEW service 11

This new service operates between Whitley Bay, North Shields, Royal Quays, Wallsend, Byker, Newcastle, Gateshead and Metrocentre, replacing service 96 and part of service 17.

This provides a number of new connections, for example:

- A faster service to Newcastle from parts of North Tyneside.
- A new direct service to Newcastle, Gateshead and Metrocentre from areas such as Percy Main, East Howdon and Willington Quay.
- A direct bus between Newcastle and Royal Quays.

In the morning peak, some journeys will operate as service 11X, direct to Cobalt Business Park, providing a handy direct bus if you work there.

This service runs every 30 minutes on Monday-Saturday daytimes, and every 30 minutes on Sundays between Metrocentre and Gateshead and between Wallsend and Whitley Bay.

- [View timetable](#)

Service 17 & 17A

The section of route between Wallsend, Benton and Cramlington will continue to operate on its current route and frequency, but will be numbered service 42.

- This new service 42 will continue from Wallsend to North Shields via Howdon and Cobalt along the route of service 80, offering a number of new connections.

The section of route between Whitley Bay, North Shields and Wallsend will continue to operate on its current frequency, but will be numbered service 11.

- On Monday-Saturday daytimes, this new service 11 will terminate in Whitley Bay Town Centre, rather than Seafront.
- The new service 11 will no longer serve Holy Cross – passengers from this area can use revised services 40/41.
- Service 11 will not serve Wallsend Metro on Monday-Saturday daytimes.

From Wallsend, service 11 will continue to Byker, Newcastle and Metrocentre, direct via Shields Road, offering:

- A faster journey to Newcastle.
- New direct connections to Newcastle from areas such as Royal Quays, Percy Main, East Howdon and Willington Quay.

View timetables for...

- [NEW service 11](#)
- [indiGo 40/41](#)
- [indiGo 42](#)

Service 19

- There will be some changes to the times of service 19 to improve reliability.
- We are also pleased to announce that Go North East will operate the evening and Sunday journeys on service 19 from the same date.
- [View timetable](#)

indiGo 40 & 41

- This service will continue on the same frequency as at present (up to every 15 minutes) but there will be some changes to the timetable.
- The service will operate via Holy Cross instead of Rosehill Bank, to replace service 17.
- In Wallsend Town Centre, journeys to/from Howdon will operate to Wallsend Forum instead of Wallsend Metro, making it easier for you to get to the shops and facilities in the town.
- Journeys to/from Battle Hill will continue to serve Wallsend Metro as now.
- [View timetable](#)

NEW service 42

- This new service replaces service 80 and parts of service 17.
- It will run the current route and frequency of service 80 between North Shields and Wallsend, and then operates on the current route and frequency of service 17 between Wallsend, Benton and Cramlington, offering a number of new connections.
- [View timetable](#)

CityLink 57

- There will be some changes to the times of Citylink service 57 to improve reliability.
- Citylink service 57 will be extended from Newcastle City Centre to Hadrian Park via Coast Road and Battle Hill to replace service 58 on this section of route, offering new cross-City connections and travel opportunities to residents of East Gateshead.
- [View timetable](#)

CityLink 58

- CityLink service 58 will be revised to operate between Heworth and Newcastle only, with a revised frequency of every 12 minutes.
- The section of route between Newcastle and Hadrian Park will be replaced by CityLink service 57, which will continue to provide this connection up to every 20 minutes.
- Passengers currently using service 58X to travel from Gateshead or Newcastle to Cobalt Business Park will instead be able to use new service 11X in the morning, from Stand C at Gateshead Interchange.
- In the afternoon, service X39 will be extended to Gateshead to allow you to get home.

View timetables for...

- [NEW service 11](#)
- [CityLink 57](#)
- [CityLink 58](#)
- [Cobalt Clipper X39](#)

indiGo 80

- The current route and frequency will be unchanged, but there will be some changes to the timetable.
- The service number will now be 42.
- From Wallsend, the service will be extended to Benton, Killingworth and Cramlington, replacing service 17 on this section of route, and offering a number of new connections.
- [View NEW 42 timetable](#)

Service 96 & 96A

- Service 96/96A will be renumbered 11.
- The service will continue to operate from Metrocentre to Newcastle via Dunston, Lobley Hill and Gateshead on its current route and frequency.
- In Newcastle City Centre, the service will now depart from the

opposite side of the road on Market Street, and leave Newcastle via the High Level Bridge, stopping additionally at St Nicholas' Cathedral. It will no longer serve High Street or Jackson Street in Gateshead.

- From Newcastle, new service 11 will extend to Byker, North Shields and Whitley Bay, offer new cross-City connections and travel opportunities.
- Sunday journeys which operate via Cragside Gardens as service 95 will be renumbered 11A.
- [View 11 timetable](#)

Service 307

- The small number of journeys on service 307 will no longer operate.
- Passengers from the Coast Road can still travel on our Cobalt Clipper and CityLink services.
- Passengers from Wiltshire Drive are advised to use new service 42 and connect with Cobalt Clipper or CityLink services at the Coast Road/Station Road junction.

Cobalt Clipper 309, 310 & X39

- There will be some changes to the times of Cobalt Clipper 309, 310 and X39 to improve reliability.
- Following passenger requests, service X39 will now stop additionally at Cradlewell.
- In the afternoon, service X39 will be extended from Newcastle to Gateshead to provide a connection for commuters.
- [View timetable](#)

New service 554

- From 24 July, we will be providing a new service for commuters to Longbenton, Quorum Business Park and Balliol Business Park.
- This service will operate between Newcastle, Regent Centre, Four Lane Ends and Quorum at peak times.
- It also makes it handy if you work at Regent Centre, and you can change onto our Q3 service at Regent Centre if you work at Great Park.

- [View timetable](#)

Changes from 31 July

Quaylink Q3

- From 31 July 2016, there will be some improvements to Quaylink service Q3.
- The times of journeys will be revised, to improve reliability.
- More journeys from Great Park in the morning peak.
- Following requests from stakeholders and passengers, the service will be extended from St Peter's Basin to Wallsend via Walker, offering a number of new travel opportunities.
- The service will now omit Spiller's Wharf, Cut Bank and Ford Street, operating both directions on Walker Road to simplify the route in this area.
- At Regent Centre towards Great Park, the Q3 will now use Stand A.
- [View timetable](#)

[Go North East website](#)