

A promotional graphic for a school tripper ticket. It features a chalkboard with the text 'school tripper ticket' written on it. To the left of the chalkboard is a yellow circle containing the text '£13 a week'. Below the chalkboard is a purple school bag filled with various school supplies like a calculator, pens, and a watercolor palette. To the right of the chalkboard, on a blue background, is the GoNorthEast logo and the text 'unlimited bus travel between 7am-9am and 2pm-5pm on school days for those under 19'. Below this text is the phrase 'available to buy on the app now' and two buttons for downloading the app from the App Store and Google Play. A yellow pencil and a yellow sharpener are also visible on the right side of the graphic.

**GoNorthEast**

**unlimited bus travel**

between **7am-9am** and **2pm-5pm** on school days for those under 19

available to buy on the app now

Download on the App Store

GET IT ON Google Play

Aug 17, 2022 12:08 BST

## Back to school and college travel guide

Here's our handy back to school and college travel guide, giving you all the information you need about our services, tickets and more.

### Which bus do I need to catch?

On our website and [app](#), you can view timetables and maps for each of our services in the [timetables](#) section.

If you're still unsure about which bus you need, you can use our handy [journey planner](#) and we'll have you on your way in no time at all. Please make sure you change the date when doing your search so it also brings in any potential school services for your journey.

You can even add timetables, bus stops and journeys to your favourites for quick and easy access – and as long as you're logged into your account, they'll show on any device, no matter whether you're viewing our website or app.

### Which ticket do I need?

We have a wide range of ticket options to suit all types of travel needs.

	Price	Description
<b>School Tripper weekly ticket</b>	£13	This ticket can be bought on theGo North East app by anyone aged under 19 and used from 7am-9am and 2pm-5pm on school days.
<b>Under 19 single fare</b>	£1.30	This ticket can be bought on the bus or in advance on theGo North East app by anyone under 19. ID required for anyone aged 16 or over, or anyone who looks older, or you can verify yourself on our app to save having to carry ID with you. Please note that some singles are £2.30 on our X10 service.
<b>5 to 25 day ticket</b>	£4.70	This ticket can be bought on the bus or in advance on theGo North East app by anyone aged up to and including 25.
<b>5 to 25 Flexi 5 ticket</b>	£18	If you're not attending school or college every day, our Flexi 5 ticket on theGo North East app is a great option. It can be used over any 5 days and once you've activated the first ticket, you'll have a month to use the rest.
<b>5 to 25 weekly ticket</b>	£18	This ticket can be bought on the bus or in advance on theGo North East app by anyone aged up to and including 25.
<b>5 to 25 monthly ticket</b>	£72	This ticket can be bought in advance on theGo North East app by anyone aged up to and including 25.

If you're under 16, live in Tyne and Wear and are making your journey solely in that area, you can save with an under 16 Pop card – visit [Nexus' website](#) to find out more.

### **Why does your app say ID verification is required?**

With our app, we've simplified the ID process so you don't need to show your ID each time you board our buses.

After buying a ticket from our 5 to 25 range, you'll be prompted to add a photo and upload a copy of your ID. This may take up to 48 hours for approval, but you'll only need to do it once. Once you're verified, you'll be able to use your ticket without needing to carry ID.

If you've already verified yourself in the app when travelling in previous school years or during the summer holidays, you're already good to go.

### **My child's Pop card has expired, which bus pass can I get now?**

Our range of 5 to 25 tickets, which are listed above, are available to buy on our [mobile app](#) or on the bus from your friendly driver, so you don't need the hassle of applying for a bus pass.

### **Can I buy a ticket and gift it to my child?**

Yes, all you need to do is go through the buying process on our app and once you reach the 'checkout' stage, simply select the 'it's a gift for someone else' option and enter their e-mail address.

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Still need some help? Our friendly customer services team are on hand from 9am until 5pm, Monday to Friday. There are a range of different methods you can use to contact us – visit our [get in touch](#) page to see which is best for you.

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[Go North East website](#)