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## Improved Quaylink bucks trend

Newcastle's yellow Quaylink buses are thriving as passengers experience a more reliable service since it was revamped.

The service is bucking the general trend of falling passenger numbers by retaining its popularity – now making around 2.3 million customer journeys a year.

The new Q1/Q2 services are keeping-to-time much better since Go North East revamped the services to operate every 15 minutes. On average almost 85% of buses are now bang-on-time, up from 79% for the 51/52 services they replaced.

Head of commercial at Go North East, Andrew Tyldsley said: “Our plans are on track to increase passenger numbers over the next three years. The new links we have added to the Quaylink routes are paying off. Our customers are getting a much more reliable service and are paying us back with their loyalty.”

In recent months, the buses were given a fresh, eye-catching make over and new destinations were added to improve the service. Residents of the wider-Gateshead area and those living in Great Park and Gosforth are among those benefitting from new stops added to the Quaylink routes.

Q1 and Q2 buses now link Windy Nook, Felling Square, Heworth, Leam Lane, Springwell, Wrekenton and Gateshead Town Centre with Gateshead Quayside, Newcastle city centre and Central Station.

Q3 links Great Park, Regent Centre, Gosforth High Street and Newcastle city centre with the Theatre Royal, Guildhall, Law Courts, Ouseburn Valley, Hoults Yard, St Peters Basin and Spillers Quay.

Quaylink buses run up to every 15 minutes during the day, and every 30 minutes in the evening and have audio next stop announcements.

The Quaylink is a vital service for many commuters getting to work, and also to tourists wanting to access all the best attractions Newcastle and Gateshead have to offer.

For more information - <https://www.simplygo.com/all-services/quaylink>

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[Go North East website](#)