



in line with guidance from government, our buses will be returning to what can be considered our 'normal' level of service, with additional changes to some services.

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# Service changes from Monday 1 June

From Monday 1 June, in line with guidance from the government, our buses will start returning to what can be considered our 'normal' level of service, with changes to some services that are listed below our COVID-19 travel advice.

We have also worked hard to protect journeys introduced following customer feedback on key worker shift times at the start of the crisis.

Services that aren't listed below will return to timetables that are similar to their pre-coronavirus times on weekdays, although on many services evening frequencies will be reduced due to the continued closure of leisure and entertainment venues. Services on weekends will also run to special timetables.

You can view all the timetables from Monday 1 June in PDF format using the below link.

View all timetables from Monday 1 June

### **COVID-19** travel advice

## Is your journey necessary?

Before you travel you should consider whether your journey is necessary. You can reduce pressure on the public transport system and road network by:

- Working from home
- Shopping locally and less frequently
- Walking and cycling

## Plan your journey

- Plan ahead and use a direct route where possible
- If you can, travel at quieter times and avoid travelling at peak times
- Take hand sanitiser and a face covering, if you can
- If you require assistance, you should continue to request this as you normally would
- Wash or sanitise your hands before beginning your journey

## On your journey

- Maintain 2 metre distance where possible
- Use a face covering, if you can, when others will be close to you
- Use contactless payments or the <u>Go North East app</u> where possible

- Be patient and please follow any instructions provided by our team members
- Wash or sanitise your hands as frequently as possible

## **Completing your journey**

When you finish your journey, you should:

- Follow guidance at your destination
- Walk and cycle from public transport to your destination, where possible
- Wash or sanitise your hands as soon as possible

## **Changes from Monday 1 June**

### **Coaster 1, 1A & 1B**

- Revised to operate every 20 minutes between Whitley Bay and Metrocentre; twice per hour as service 1A and once per hour as service 1B.
- Service between Newcastle, Gateshead, Allerdene, Hertford and Wrekenton will be replaced by revised service 25.
- Sunday revised to half hourly, once per hour as service 1A and once per hour as service 1B.
- Daytime journeys extended to Metrocentre Asda to replace X66, offering new connections.
- Evening frequency temporarily reduced.
- View new timetable

#### **Connections 4**

- Journeys will operate towards Houghton-le-Spring via Dairy Lane and A690, terminating at Hillside Way stop 31H03.
- Journeys commence from Hillside Way 31H03 and operate to Newbottle Street, stopping at 31H04 and 31H06, then follow existing route.

View new timetable

#### Services X6 & X7

- There will be some changes to the timetable of services X6 and X7.
- All journeys operate in and out of Interchange, no longer serving Holmeside.
- Additionally stops at all stops between Seaham Hall and Seaham Byron Place to replace 238.
- The service will use larger single-deck buses to help with social distancing.
- View new timetable

#### Service 9

- Now operates between Sunderland and Lukes Lane only, every 30 minutes.
- Section of route between Sunderland and Murton replaced by service 61, which will continue to operate every 20 minutes.
- Journeys towards Hebburn additionally serve Jarrow Morrisons off peak to maintain local connections to shops.
- Evening frequency reduced.
- <u>View new timetable</u>

#### Service 13

- Reduced in frequency to run hourly, but service 14 (now numbered X20) will be increased to half hourly.
- View new timetable

#### Service 14

 This service will increase to half hourly and will now be part of the X20 service. This means the X20 will now operate Sunderland to Langley Park via Durham, offering new cross-city connections.

View new X20 timetable

## **Prince Bishops 20**

- Sunday frequency revised to every 30 minutes
- Minor changes to weekday timetable, with evening frequency being temporarily reduced.
- View new timetable

#### X-lines X20

- Extended from Durham to Langley Park via Arnison Centre to replace service 14 and offer new cross-city journeys.
- Additional Sunday service introduced.
- View new timetable

## Angel 21

- There will be some changes to the timetable.
- Additionally serves Arnison Centre, so that travel opportunities are improved for when the world returns to normal.
- View new timetable

## Night Bus N21

Temporarily cancelled

#### X-lines X21

• Evening journeys reduced and the frequency between Newcastle and Durham will be revised to every 30 minutes.

View new timetable

#### Service X22

Temporarily cancelled until demand returns.

#### Service 25

- Between Wrekenton and Gateshead, this service will now operate via Harlow Green and Low Fell to replace service 1.
- Now departs from Stand L in Gateshead towards Langley Park.
- View new timetable

#### **Crusader 26 & 27**

- Service 27 now operates every 15 minutes between Newcastle and South Shields.
- Service 26 now operates between Jarrow and South Shields only, every 30 minutes.
- Evening frequency temporarily reduced to hourly.
- View new timetable

#### Services 33 & 33A

- Revised to operate between Sunderland city centre and Silksworth only, every 20 minutes.
- Service to the Docks replaced by 38/38A (see below).
- View new timetable

#### Services 34 & 34A

 Revised to operate every 20 minutes on Monday to Saturday daytimes.

- All journeys operate anticlockwise around Waldridge and Garden Farm but numbered 34.
- Scholars 834 is replaced by additional standard journey on service 34.
- View new timetable

#### Services 38 & 38A

- Revised service 38 will operate between Docks, City Centre and Hollycarrside, replacing part of services 38 and 33.
- Route commences from Leechmere Way Lynthorpe. From here continues along Leechmere Way to Hollycarrside, then following route of 38 to Tunstall Road.
- Continues along Tunstall Road and onto Albion Place/Vine Place instead of Belvedere Road. From Vine Place follows route of 33/33A around Docks and back to Holmeside, then serves Interchange.
- Operates from Stand E in Sunderland Interchange, then running as current service 38 to Hollycarrside.
- Service at Bevan Avenue/Burdon Road replaced by service 39A.
- Passengers from Tunstall Bank Estate are able to catch alternative services from Tunstall Bank.
- View new timetable

#### Services 39 & 39A

- Alternate journeys on service 39 renumbered 39A, and diverted via Burdon Lane/Bevan Avenue to partially replace service 38.
  Current small number of journeys on service 39A via Silksworth no longer operate.
- View new timetable

#### Services 49, 49A & 49C

 Revised so each service operates every 30 minutes during daytimes, combining to provide a 15 minute service on the common sections of the route. View new timetable

#### **Services 55, 55A & 55X**

- Service revised south of Peterlee, no longer serving Hartlepool due to low passenger numbers pre-coronavirus.
- Once per hour the service will terminate at Peterlee.
- Once per hour the service will continue to Wingate and Hutton Henry, to replace service 206, and maintain cross-Peterlee connections
- All journeys will run via Durham Road instead of Silksworth.
- View new timetable

#### **Fab** 56

- Frequency reduced until demand returns.
- View new timetable

## Night Bus N56

 Permanently withdrawn due to low passenger numbers precoronavirus.

#### Drifter 60

- Frequency reduced until demand returns.
- View new timetable

#### Service 61

- Replaces southern section of 9, running between Sunderland city centre and Murton up to every 20 minutes.
- On Monday to Saturday daytimes, operates a loop of Sunderland

- city centre via Burdon Road and Holmeside.
- View new timetable

#### Service 64

 Service withdrawn due to low passenger numbers precoronavirus.

#### intu Metrocentre X66

- Now operates between Metrocentre and Gateshead only.
- Service to Asda provided by revised service 1A and 1B.
- <u>View new X66 timetable</u>
- View new 1A and 1B timetable

#### Service 71

- Revised to run hourly and extended to Seaham to replace 238 between Houghton-le-Spring and Seaham.
- View new timetable

#### **Service X88**

• Withdrawn due to low passenger numbers pre-coronavirus.

#### Service 90

- 6.36am, 7.36am and 4.35pm journeys cancelled. 4.05pm and 5.05pm journeys retimed.
- View new timetable

#### Service 91

- Revised in Newcastle city centre to commence from/terminate at Market Street East.
- View new timetable

## Loop 93 & 94

- There will be changes to the timetable of services 93 and 94.
- Evening frequency temporarily reduced.
- View new timetable

#### **Service 95**

- Service permanently cancelled, being replaced by increased service 1B.
- View new 1B timetable

### indiGo 201

- Timetable revised.
- View new timetable

#### indiGo 206

- Replaced by revised service 55, on an improved frequency.
- View new 55 timetable

### indiGo 209 & 210

- The timetable will now include Horden Railway Station in preparation for it opening.
- Timetable will be revised to improve connections with trains.
- View new timetable

#### Service 238

- Section of route between Sunderland and North Seaham will no longer operate, but alternative services are available on most sections of route. Service X6/X7 will serve additional stops along Seaham Sea Front to replace service 238 in this area
- The section of route between Castlereagh, Seaham, Seaton and Houghton-le-Spring will continue to operate hourly, as service 71.
- View new X6 and X7 timetable
- View new 71 timetable

#### **Sunderland Connect 700, 701 & 702**

- Summer timetable introduced.
- View new timetable

#### Service V11

 Cancelled due to extremely low pre-coronavirus passenger numbers.

Remember, if you service isn't listed above, it will be returning to its precoronavirus times on weekdays, although on many services evening frequencies will be reduced due to the continued closure of leisure and entertainment venues. Services on weekends will run to special timetables.

View PDF of all timetables from Monday 1 June